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PATENT  
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NO 99P07449US02IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants: Xu, et al.

CERTIFICATE OF FACSIMILE TRANSMISSION

Serial No.: 09/241,335

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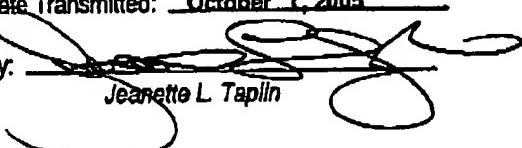
Filed: February 1, 1999

Facsimile Number: 571-273-8300Title: Interactive Voice Response  
Systems with General-  
Purpose BlocksNo. of Pages: Amendment (6)

Group Art Unit: 2645

Date Transmitted: October 7, 2005

Examiner: Ovidio Escalante

By:   
Jeanette L. TaplinCommissioner for Patents  
P.O. Box 1450  
Arlington, VA 22313-1450AMENDMENT G

Sir:

In response to the Final Office Action of August 11, 2005, please amend the above-identified application as follows:

Amendments to the Claims are reflected in the listing of claims which begins on page two (2) of this paper.

Remarks/Arguments begin on page six (6) of this paper.